



# GEORGIA BUREAU OF INVESTIGATION

3121 Panthersville Road  
P.O. Box 370808  
Decatur, Georgia 30037-0808

Milton E. Nix, Jr.  
*Director*

## OPERATIONS BULLETIN 2000-02 AUGUST 2000

The GBI Crime Laboratory has been working extremely hard over the last 24 months to improve the level of service we provide to our customers. One aspect of this improvement program has been the installation of a new Laboratory Information Management System (LIMS). The new LIMS system provides the laboratory with a significant range of capabilities not available previously. An integral part of this upgrade to the laboratory's service is the ability to furnish copies of the Official Laboratory Report electronically via the Internet.

Georgia Net has been working with the Crime Lab to help implement this feature. Customers of the lab will be able to log onto a secure web site and print a copy of the Official Report. To do this will require each agency to have:

- a computer with access to the Internet;
- Microsoft Internet Explorer version 5.0;
- Adobe Acrobat Reader (a free program that can be downloaded from [www.adobe.com](http://www.adobe.com) in about 5 minutes).

Once the Acrobat Reader program is installed users will be able to log onto the web site for the reports, search available reports for their agency and print a copy as needed. Users will also be able to determine the status of cases submitted to the laboratory.

Agencies that have more than 10 employees or an Information Technology staff member will be given access privileges that will allow them to give individual users access to the web site. It will be the responsibility of those agencies to manage the user names and passwords for their staff members. Agencies that do not have this many employees or an information technology staff member will be given user names and passwords by GBI Crime Lab staff. As the GBI Crime Laboratory phases out the mailing of paper reports, access to this web site will be essential within 12 months for all law enforcement and criminal justice agencies within the state of Georgia.

Additional information about this access to this web-site will be sent to you in August when the web site is scheduled for completion. We are excited about being able to provide faster service to our customers by moving into 21<sup>st</sup> century technology.