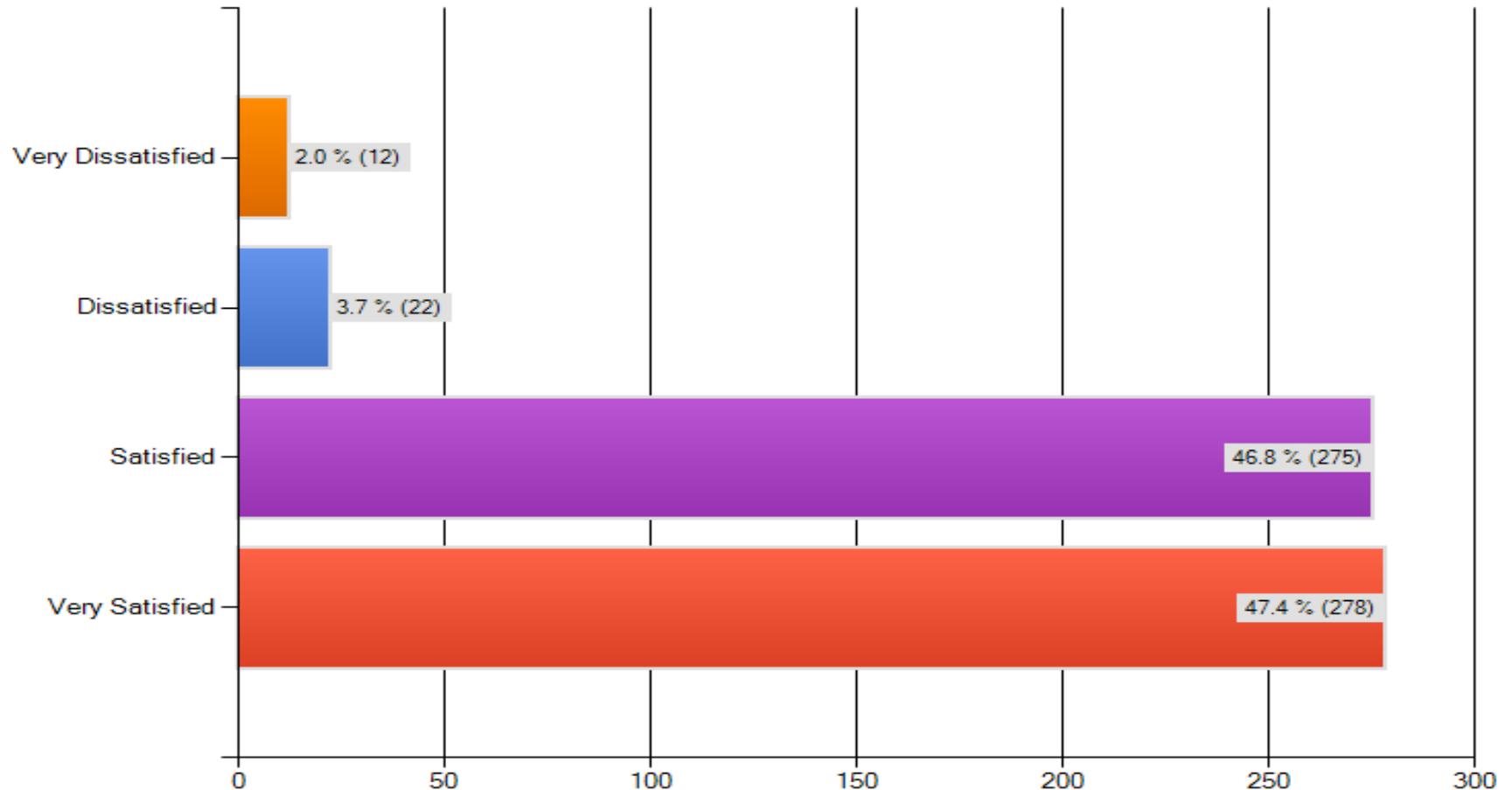


During the summer of 2012, GBI-DOFS solicited feedback from customers via a survey. The laboratory appreciates honest feedback and critiques and we use the information to further improve our processes. Below are the results of the survey.

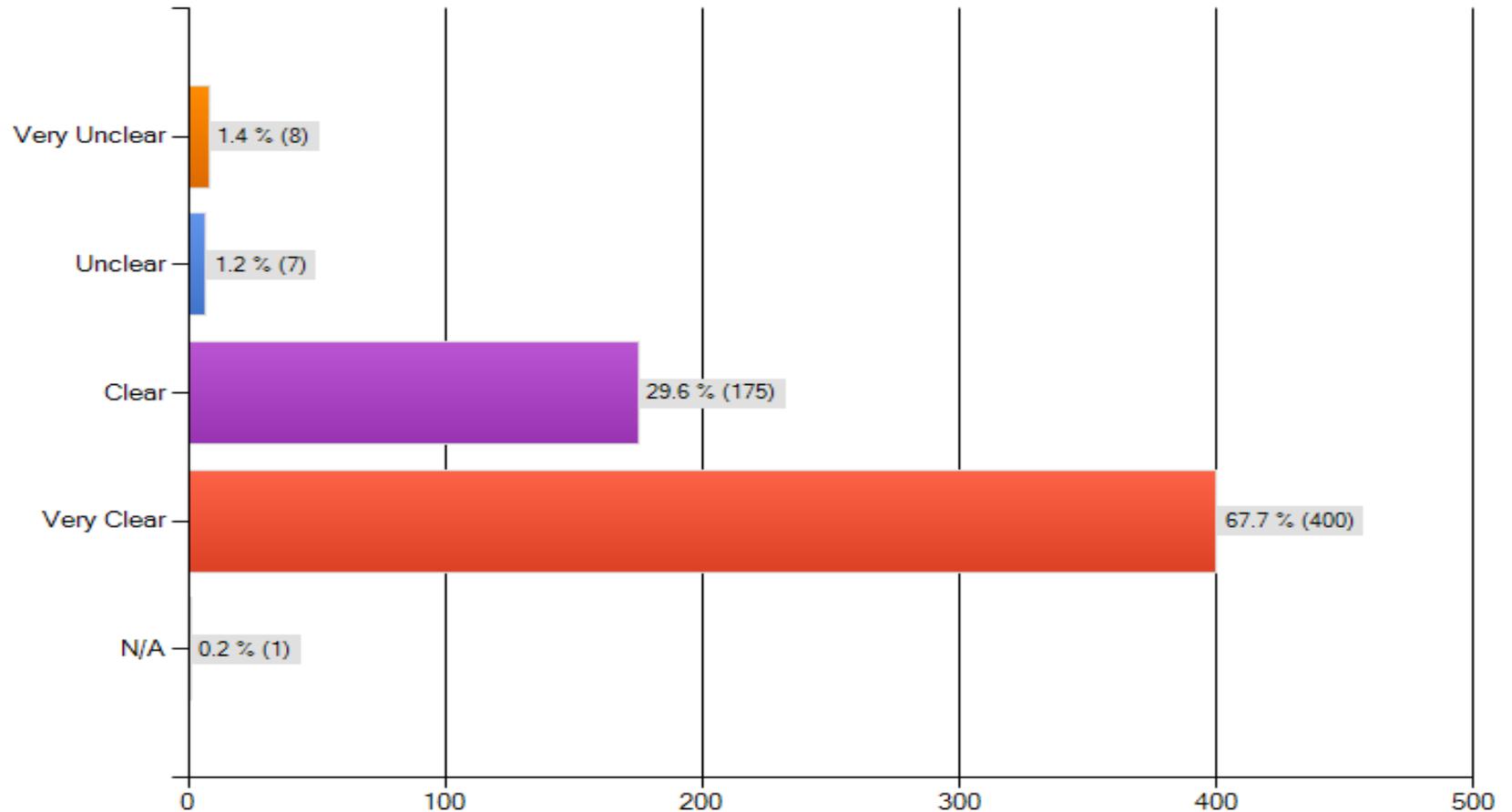
Question 1

Rank your overall level of satisfaction with the services provided by the GBI Crime Lab. (1-very dissatisfied, 4-very satisfied)



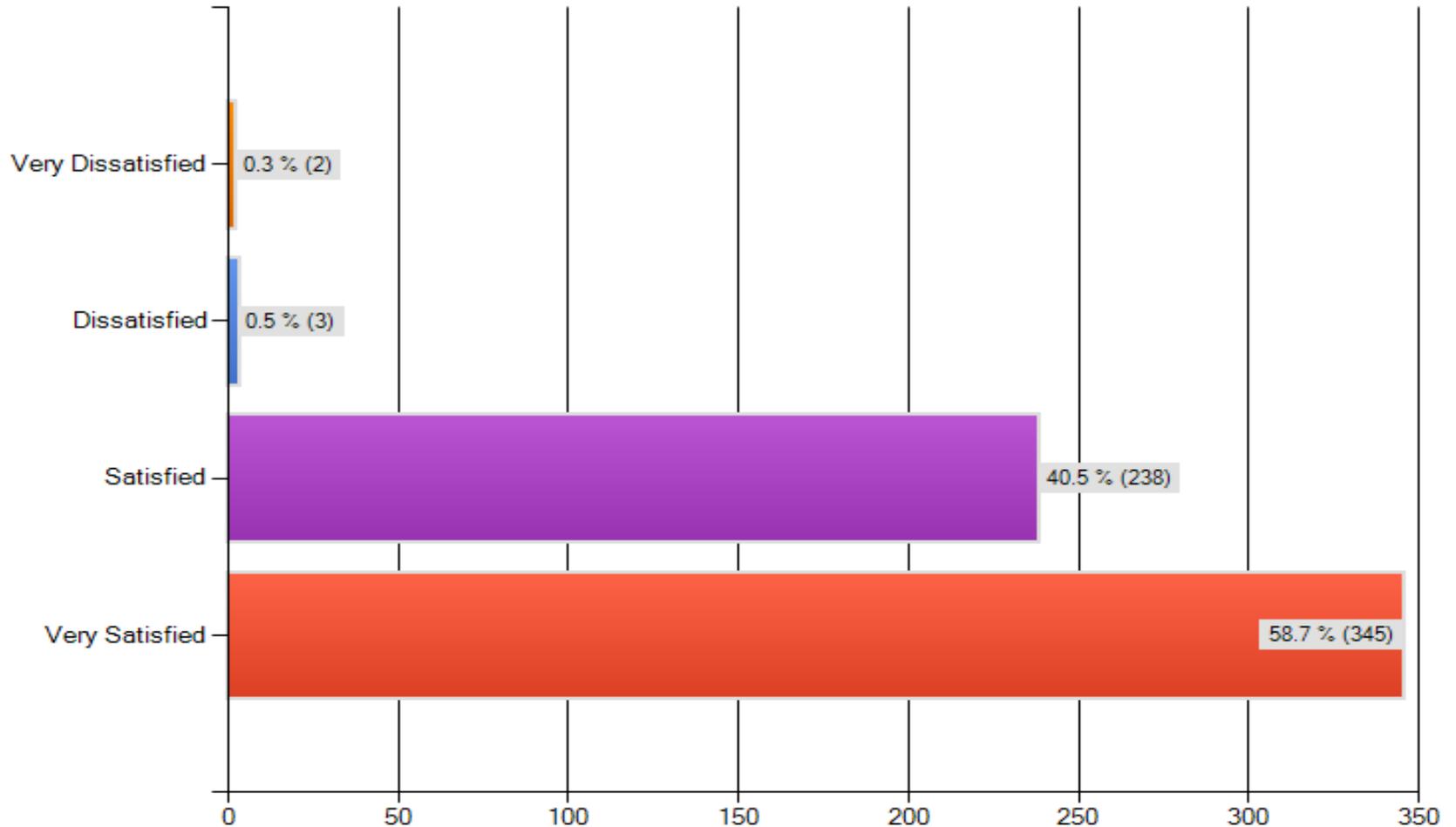
Question 2

Rank the clarity of the information in the reports from the GBI Crime Lab. (1-very unclear, 4-very clear)



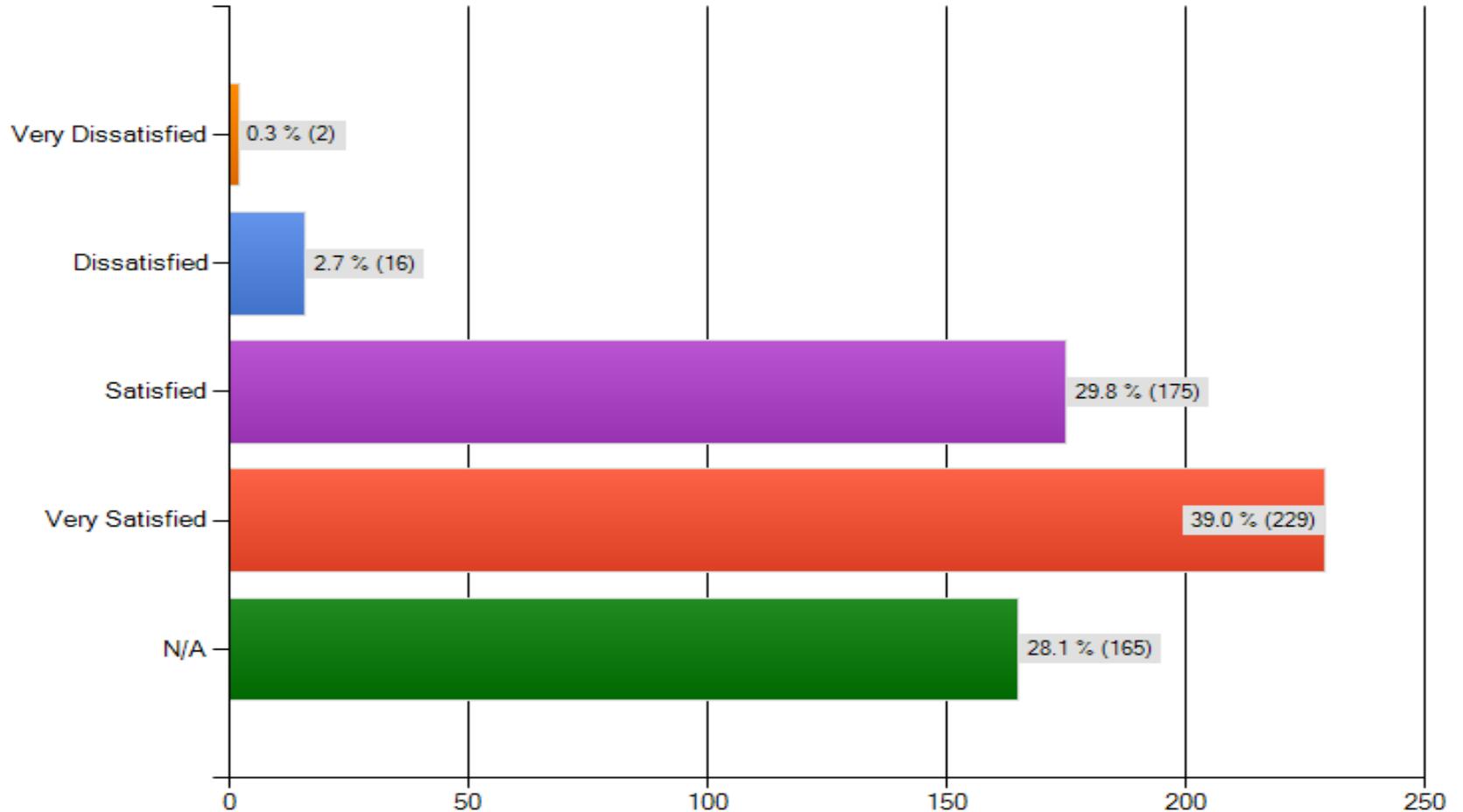
Question 3

Rank your experience when interacting with GBI Crime Lab staff. (1-very dissatisfied, 4-very satisfied)



Question 4

Rank your level of satisfaction when you have requested priority services from the GBI Crime Lab. (1-very dissatisfied, 4 very satisfied)



Question 5

Rank your level of satisfaction with the quantity and frequency of communication from the GBI Crime Lab. (1-very dissatisfied, 4-very satisfied)

